



**UNITED STATES ENVIRONMENTAL PROTECTION AGENCY**  
NATIONAL CENTER FOR ENVIRONMENTAL ASSESSMENT  
RESEARCH TRIANGLE PARK, NC 27711

OFFICE OF  
RESEARCH AND DEVELOPMENT

October 15, 2018

**MEMORANDUM**

**SUBJECT:** HERO access for review of the draft PM ISA

**FROM:** John Vandenberg, Ph.D. /s/  
Director  
National Center for Environmental Assessment  
Research Triangle Park Division (B243-01)

**TO:** Clean Air Scientific Advisory Committee via  
Aaron Yeow, M.P.H.  
Designated Federal Officer  
Clean Air Scientific Advisory Committee  
EPA Science Advisory Board Staff Office (1400R)

To facilitate CASAC review of the draft PM ISA, the PDF available for review has hotlinks to HERONet, the database which provides access to full scientific articles (cited in the ISA), through a HERONet account. HERO is the Health and Environmental Research Online Database System.

For CASAC members, after they have a HERONet account, and if there is any difficulty accessing HERO, please contact [hero@epa.gov](mailto:hero@epa.gov).

Below please find an instruction sheet for gaining access to HERO. The links available are:  
<https://hero.epa.gov/heronet> (Access through the EPA Portal, provides full access to articles)  
<https://hero.epa.gov/hero> (public side of HERO, does not include links to downloadable PDFs that are copyright protected)

CASAC members:

You will need access to the HERONet community within the EPA Portal to support your review of the draft PM ISA.

Your access will be limited to activity relevant to your review in order to comply with applicable copyright law:

*Please note that copyright law (Title 17 U.S. Code) governs the making of reproductions of copyrighted material. Section 107 of the copyright act instructs that "the fair use of a copyrighted work for purposes such as ... research is not an infringement of copyright." You are liable for any infringement.*

When you click on a linked reference in the PDF of the ISA, you will see this screen:

**Login Instructions**

If you have an EPA LAN account, log in using the following: User Name = your LAN id and Password = your LAN password.  
If you DO NOT have an EPA LAN account you will need to request access to the HERO using the "Request Access to HERO" link below.

**Login**

**WARNING NOTICE:** This is a United States Environmental Protection Agency (EPA) computer system, which may be accessed and used only for official Government business. Unauthorized access or use of this system may subject violators to criminal, civil, and/or administrative action. All information on this computer system may be monitored, recorded, read, copied, and disclosed by and to authorized personnel for official purposes, including law enforcement. Access or use of this computer system by any person, whether authorized or unauthorized, constitutes consent to these terms. Clicking the Login button constitutes consent to these terms.

Enter your user name and password to login.


User Name:

Password:

**Resources for EPA business partners and affiliates.**

If you do not have an EPA LAN account, please click on the appropriate link below:

[Forgot your user id or password?](#)      [Request Access to HERO](#)

 Need Assistance? Call the EPA Customer Support Center at 1-866-411-4EPA or email at [EPACallCenter@epa.gov](mailto:EPACallCenter@epa.gov)

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[Contact Us](#)      [Privacy & Security Notice](#)

If you already have a HERONet account, you will just sign in, and continue on the HERO database.

If you do not already have an EPA Portal account (and access to the HERONet Community), you will need to click on the "Request Access to HERO" link (circled in red in the above figure).

Some reviewers may already have a Portal account. If you do, but cannot remember the password, click on the 'Forgot your user id or password' link.

If you have never had access to the HERONet community, you will see this screen after you click the

“Request Access to HERO” link. Fill out the form.

Use Ryan Jones as your EPA Contact Name ([jones.ryan@epa.gov](mailto:jones.ryan@epa.gov)) Phone: 919-541-9415; his alternate is Shane Thacker at 919-541-5159.

**PURPOSE**  
This form is for credible business partners and affiliates to request access to an authorized EPA Community/Agencies.

**IMPORTANT NOTE:**  
THIS PORTAL IS ONLY for credible business partners and affiliates that do not have an EPA LAPI account.

**NOTICE:**  
If you are an EPA employee or an on-site contractor with an EPA LAPI account, if you have an EPA LAPI account and are having difficulty logging in, contact the EPA Call Center 1-800-414-6272.

**ALL FIELDS ARE REQUIRED**

EPA Contact Name: \_\_\_\_\_

EPA Contact's Email Address: \_\_\_\_\_  
e.g. emailid@epa.gov

EPA Contact's Phone Number: \_\_\_\_\_  
e.g. (XXX) XXX-XXXX

**Your Information**

First Name: \_\_\_\_\_

Last Name: \_\_\_\_\_

Email Address: \_\_\_\_\_  
e.g. emailid@domainname.com

Street Address: \_\_\_\_\_

City: \_\_\_\_\_

Country:

State/Province/Region: \_\_\_\_\_

Postal Code: \_\_\_\_\_

Daytime Phone Number: \_\_\_\_\_

Password must be at least 8 characters long and contain at least one lower case letter and one number and no spaces

Password: \_\_\_\_\_

Confirm Password: \_\_\_\_\_

Select the Community or Application for which you are requesting access:

☐ I accept the EPA Privacy & Security Notice (2/28/2008, 2/28/2008)

On this screen you'll be asked for identifying information, to select a password, and which community you intend to access. Select 'HERONet' from the community drop-down menu list (the menu drop down list is almost at the bottom of the form), then click on the "Submit Registration" box.

Once you are approved for access to HERONet, we will process your request and you will be able to access HERO. Please note that you will receive immediate email notification once you've gained access to the EPA Portal, but may not be able to access HERO for several hours after that notification.

Access to HERO will be limited to the current review you are conducting and will be deactivated upon completion of the review. Your Portal account, however, remains active and you will receive requests to update your password every six months. If you do not update your password with each request, your Portal account will eventually also be deactivated.

Please let us know if you have any questions by contacting [hero@epa.gov](mailto:hero@epa.gov).